

## QUALITY POLICY

Winya is majority indigenous owned business involved in the manufacture, distribution, and service of office & medical furniture. The nature of the Winya's activities places particular emphasis on innovation, experience, expertise, capability, reliability, customer satisfaction and continual improvement of the management processes.

The Management's principal objective is to provide products and services in a manner which conforms to customer expectations and the relevant statutory authority regulations by a commitment to company standards which are based on sound and accepted techniques.

To ensure these objectives are achieved requires all personnel to unite in a focused effort to maintain an effective and efficient quality management system for our products and services.

We will continually improve the effectiveness of our Management System.

The Management Team will periodically review the performance of the Management System and our quality objectives.

This quality policy is regularly communicated to our employees and reviewed by the Management Team for its continuing suitability.

The Group's Quality Management System is maintained in accordance with the uniform principles described in ISO 9001:2015 Quality Management Systems – Requirements.

This policy is therefore issued to clearly indicate the attitude of Company Directors and Managers with regard to quality management and related matters. Such policy-initiated actions are essential to ensure that:

- a) All quality and regulatory requirements are recognised.
- b) A consistent and uniform control of these requirements is adequately maintained.
- c) The Company maintains and enhances its reputation in the market place.

## Approved by:

Gregory Welsh WINYA INDIGENOUS FURNITURE Pty Ltd

Issue 2 5 September 2019